JOB PROFILE

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| **DEPARTMENT: IT** | **POST TITLE:** Developer (Adobe Commerce / Magento 2) |
| **SALARY:** | **REPORTS TO:** IT Development Team Leader |
| **HOURS:** 40 hours per week | **RESPONSIBLE FOR:** N/A |

The following information is provided to help applicants understand and appreciate the general work content of their post and the role they are to play at Limitless Digital Group Limited (LDG). The duties and responsibilities highlighted in this Job Profile are indicative and may vary over time. Post holders are expected to undertake other duties and responsibilities relevant to the nature, level and scope of the post and the salary has been established on this basis.

We are a leading provider of bathroom and heating products, operating 10 websites catering to customers in 8 core territories globally. Our in-house team manages a robust Adobe Commerce (Magento 2 Enterprise) platform that seamlessly integrates with various third-party systems, including Warehouse Management, Logistics, Marketplaces, Management Information, and Financial Business Systems. To enhance our digital capabilities and ensure a smooth online shopping experience for our customers, we are seeking a talented Adobe Commerce Developer to join our dynamic team.

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| **Key Purpose of Post:** |
| As an Adobe Commerce (Magento 2 Enterprise) Developer, you will play a crucial role in maintaining, enhancing, and optimizing our Magento 2 Enterprise platform. Working collaboratively within our in-house development team, you will also take ownership of individual projects, ensuring timely delivery and adherence to project deadlines.  In addition to larger project work, the successful candidate will be responsible for handling change requests, bug fixes, and system improvements across our entire ecosystem, working closely with our software test team throughout the entire development cycle. There is also opportunity to work on systems outside of the Adobe Commerce, supporting a range of legacy and production systems complementing the ecommerce ecosystem, including (but not limited to) third party integrations with payment gateways, marketing, marketplaces and carriers. |
| **Main Responsibilities of Post:** |
| * Collaborate with the development team to support and enhance the Adobe Commerce (Magento 2) platform. * Take ownership of individual developments, with accountability for end-to-end delivery of projects. * Address change requests and bug fixes promptly to maintain the system’s integrity. * Work closely with the software test team to ensure thorough testing and quality assurance of any developments. * Integrate and optimize the platform with a range of third-party systems, including Warehouse Management, Logistics, Marketplaces, Marketing and Financial Business Systems. * Collaborate with teams across various departments including Marketing, Sales and Operations, to actively engage in the process of gathering, understanding and implementing the business requirements, ensuring alignment between technical solutions and organisational objectives. * Stay updated on industry best practices and emerging technologies to continuously improve yourself and the business systems. * Assist in the delivery or maintenance of ad hoc business improvement projects. * Take on any other responsibilities or tasks that are commensurate with the salary of the post and are within the employee’s range of skills and abilities, whenever reasonably requested. |

**PERSON SPECIFICATION**

A person specification is a profile of who could best perform the job; it describes the attributes, skills and experience which are required to successfully perform the role.

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| **Knowledge:** | **Essential/ Desirable** |
| * In-depth knowledge of Magento 2 architecture, best practices, and coding standards * Strong understanding of e-commerce processes and business workflow * Version control systems, preferably Git/Github * Web Services and APIs * MySQL * JavaScript / KnockoutJS / RequireJS * CSS / LESS * Google Tag Manager, SEO, Google Analytics, PPC * Hyvä Themes | * Essential * Essential * Desirable * Desirable * Desirable * Desirable * Desirable * Desirable * Desirable |
| **Experience:** | **Essential/ Desirable** |
| * Minimum of 3 years experience in Magento 2 development * Minimum of 3 years experience using PHP (or similar) web development languages * Experience with Adobe Commerce (Magento 2 Enterprise) * Experience with third-party integrations in an eCommerce business, e.g. Warehouse Management Systems (WMS), Logistics, and Marketplaces. * Experience of the full eCommerce lifecycle | * Essential * Essential * Desirable * Desirable * Desirable |
| **Qualifications:** | **Essential/ Desirable** |
| * GCSE (or equivalent level) Maths and English grades C or above * Front-end qualification in Computer Science, Information Technology, or related field * Magento Certification | * Essential * Desirable * Desirable |
| **Skills & Ability:** | **Essential/ Desirable** |
| * Excellent problem-solving and debugging skills. * Ability to work in a fast-paced environment under the pressure of timescales and targets * Attention to detail whilst delivering high quality work to deadlines * Ability to understand issues from a customer’s perspective * Commercially aware and keen to develop business knowledge * Able to identify issues and to apply the appropriate resolution to encourage continuous improvement within the workplace. * Excellent interpersonal skills across all methods of communication. * Maintain a professional manner at all times and able to consider how responses may be perceived. * Able to work effectively on own initiative as well as part of a team. * Able to follow instructions and make decisions in an emergency. * Highly organised and efficient. | * Essential * Essential * Essential * Essential * Essential * Essential * Essential * Essential * Essential * Essential * Essential |
| **Communication:** | **Essential/ Desirable** |
| * Able to verbally communicate clearly and effectively with a diverse range of people. * Able to explain things clearly and precisely to others. * Actively listen, share information, and propose suggestions and solutions. * Show respect and fairness when communicating, considering the feelings of others. | * Essential * Essential * Essential * Essential |
| **Behaviour & Personal Characteristics:** | **Essential/ Desirable** |
| * A committed and effective team player with a clear customer focus. * A positive ‘Can do’ attitude towards all aspects of the role. * Demonstrates the values and behaviours that we expect at all times. * Build rapport and displays integrity at all times. * Treats everyone equally, with respect and dignity. * Enthusiastic, passionate about their work and a flexible team player with high expectations of self and others. * You will be able to adapt to new work challenges and situations, adopting a positive attitude to change. * Engages in constructive challenges with openness to feedback from others * Resilient & calm when under pressure, able to balance conflicting priorities and manage their time well. * Willing to go above and beyond core requirements to achieve deadlines and targets * Willingness to help other team members, and share learning experiences and opportunities | * Essential * Essential * Essential * Essential * Essential * Essential * Essential * Essential * Essential * Essential * Essential |